



Substance Use Disorder Health Home Frequently Asked Questions

How are individuals identified to participate in SUDHH?

Home Home Partners (HHPs) can identify eligible customers from their current customer roster and as new customers enter their program. SWMBH's Access Department will screen new customers for eligibility when they are requesting information about treatment options.

What are the eligibility requirements to participate in SUDHH?

Customers must:

- Live in SWMBH Region
- Have an alcohol use disorder, stimulant use disorder, and/or opioid use disorder diagnosis
- Have active Medicaid or HMP in SWMBH Region and not be enrolled in another waiver program.

What benefit plans exclude an individual from being eligible for SUDHH?

A customer cannot be enrolled in HHBH (Behavioral Health Home), HHMICare (Health Home MI Care Team), ICO-MC (Integrated Care MI Health Link), NH (Nursing Home), or Hospice during the same month. A customer cannot be in spend down.

Can dual eligible individuals (Medicaid/Medicare) participate in SUDHH?

Dual customers are eligible for Substance Use Disorder Health Home, but those participating in MI Health Link are not eligible.

What are the benefits for customers participating in SUDHH?

Customers will receive support from an integrated team of providers who can:

- Coordinate care with other doctors/specialists/providers.
- Help customers understand and manage other conditions they may have.
- Refer customers to resources focusing on overall health.
- Assist customers with housing, legal issues, transportation, employment, educational goals, etc.
- Connect customers to community resources.

What documents are required for individuals enrolled in SUDHH?

Health Home Partners are required to submit the following:

- MDHHS 5515 Consent to Share Behavioral Health Information for Care Coordination Purposes*
- Substance Use Disorder Health Home Program Enrollment Consent to Treatment form
- Documentation of at risk status to mental health conditions, asthma, diabetes, heart disease, BMI over 25, and/or COPD

- Needs Assessment (within 30 days of enrollment)**
- Care Plan (within 30 days of enrollment)**

*This document will be updated at least yearly

**These documents will be updated at least every 120 days

What is the MDHHS 5515 form and how is it used?

The MDHHS 5515 form is used by the customer to give and take away consent to share health care information between providers, SWMBH, and MDHHS. This form needs to be completed yearly and updated with new providers.

What is the Substance Use Disorder Health Home Program Enrollment Consent form?

The consent form provides a brief overview of Substance Use Disorder Health Home and grants permission to enroll the customer into SUDHH. The date on this form is used as the enrollment date in the WSA.

What information needs to be included on the Care Plan?

The Care Plan must include:

- SUD goals/objectives
- Mental Health diagnosis goals/objectives (if applicable)
- Medical health risk goals/objectives (if applicable)
- Behavioral health risk goals/objectives (if applicable)
- General goals/objectives (if applicable)

The Care Plan will be reviewed by the SUDHH team as needed but at least every 120 days. The Needs Assessment must be used to develop goals for the customer's needs and updated in conjunction with the care plan.

How do HHP's submit documents to SWMBH?

HHP's who have access to the WSA will submit paperwork through the WSA.

How is a provider notified when an enrollment has been processed?

HHP's who be notified via email when enrollments are completed.

What services are considered an SUDHH encounter?

As seen in the SUDHH Handbook under section 1.3 SUDHH Services:

"SUDHH services will provide integrated, person-centered, and comprehensive care to eligible beneficiaries to successfully address the complexity of comorbid physical and behavioral health condition."

SUDHH services must be tied to one of the six categories described in the handbook (care management, care coordination, individual and family support, health promotion, comprehensive transitional care, and referral to community and social supports) and payments are intended to cover services not otherwise covered by other funding sources or other Medicaid reimbursement mechanisms. If a service can be billed through Medicaid, then it cannot be submitted or billed as an SUDHH encounter. All SUDHH services must be tied to identified needs and goals/objectives in the SUDHH care plan.

What are some examples of SUDHH encounters?

- Care coordination with other service providers (primary care, pharmacy, mental health providers, specialists, etc.)
- SUDHH team meetings/case consultation
- Entering toxicology screenings
- Meeting with customers focused on one of the 6 core services
- Coordination with community resources

See “*Substance Use Disorder Health Home Encounters*” for more information and examples.

How are SUDHH services billed?

The specific code requirements for SUDHH billings are described in the SUDHH Handbook under *Section 4.4 SUDHH Service Encounter Coding Requirements*. HG modifier is used when the service is provided face-to-face with the customer. HG:TS modifier is used when the customer is not present.

- S0280 (with no modifier) should be billed one (1) time per month, when the first valid SUDHH service is delivered that month. S0280 (with no modifier) will be reimbursed at the monthly case rate.
- S0280 HG or HG:TS should be billed for every valid SUDHH service delivered in a month. These codes have a \$0.00 rate attached to them. S0280 HG or HG:TS should be billed **IN ADDITION** to S0280 for the first service.

Example: First SUDHH service of the month is delivered on 10/01/2024, face-to-face: bill S0280 **AND** S0280 HG. For all subsequent SUDHH services delivered during the month: bill S0280 HG (or HG:TS).

What is the timeframe for submitting SUDHH billing?

SUDHH services must be submitted within 90 days of providing an SUDHH service to ensure timely service verification. Providers must submit billing for at least one service per customer to be paid for a given month.

See *SUDHH Handbook Section IV: SUDHH Payment* for more details.

How does someone become disenrolled in SUDHH?

Customers can be disenrolled from SUDHH in the WSA for the following reasons:

- Successful completion
- Voluntary disenrollment

- Move from an eligible county
- No longer eligible for Medicaid
- Deceased
- Enrolled in another waiver program and no longer eligible for SUDHH
- Unresponsive for three months

See “*Substance Use Disorder Health Home Disenrollment Process*” for more information.

What is the effective date of disenrollment?

The disenrollment date for SUDHH is the last day of the month of the customer’s last SUDHH service. For example, a customer receives an SUDHH service on December 7th and chooses to voluntarily disenroll. Their disenrollment date is December 31st.

Can SUDHH services be billed while an individual is in residential treatment?

Yes. SUDHH services can be billed while a customer is in residential treatment, if appropriate. Medicaid billing cannot be duplicated.

Can SUDHH services be billed while an individual is incarcerated?

No. Because Medicaid is no longer active while incarcerated, a customer cannot receive SUDHH services while incarcerated.

- If a customer will be incarcerated for 3 months or less, they will be considered “unresponsive” and need to be moved to that status in the WSA with a comment about their incarceration. When they are no longer incarcerated, SWMBH must be notified so the customer can be returned to “enrolled” status in the WSA.
- If a customer will be incarcerated for more than 3 months, they will be disenrolled in the WSA under the reason “no longer eligible for Medicaid” and a comment stating that they are incarcerated.

Can SUDHH services be billed while an individual is in residential treatment?

No. Once the SUDHH Care Team has identified that a customer is unresponsive, no SUDHH services can be billed unless customer is reached and re-engaged in services.

Who do I contact with questions about SUDHH that are not listed here?

Please submit all SUDHH-related questions to SWMBH’s SUDHH Coordinator: Emily.flory@swmbh.org