



SWMBH

Wednesday
1/15/2025

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COMPLIANCE NEWSLETTER
FRAUD, WASTE & ABUSE



**HAPPY NEW YEAR! HERE'S A
SNAPSHOT INTO
INVESTIGATIONS FROM 2024**

Every year the compliance team conducts investigations on reports of fraud, waste, and abuse. Fiscal year 2024 was no different.

In total, there were 16 investigations. 1 of which was reported to the OIG. From these 16 investigations, there was approximately \$114,768.61 in identified overpayments.

HOW TO REPORT

If you suspect claims fraud, please report it to the Compliance Team through one of the following:

Hotline: 1-800-783-0914

Email: swmbhcompliance@swmbh.org

In Person or Mail Delivery to the following:
Southwest Michigan Behavioral Health
Attn: Chief Compliance & Privacy Officer
5250 Lovers Lane, Suite 200
Portage, MI 49002



What is Fraud, Waste and Abuse?

Fraud, waste, and abuse are key concerns for any organization, including ours. Here's what they mean:

- **Fraud:** Deliberately misrepresenting information to get unauthorized benefits. Example: Submitting claims for services that weren't provided.
- **Waste:** Using resources inefficiently, resulting in unnecessary costs. Example: Ordering tests that aren't medically necessary.
- **Abuse:** Actions that are inconsistent with accepted practices, causing unnecessary costs. Example: Billing SWMBH as primary without verifying other insurance coverage.

Why It Matters

FWA drains resources meant for patient care, reduces access to services, and damages public trust in our organization. By staying informed and vigilant, we can prevent these issues and maintain the quality of care for our community.



SWMBH COMPLIANCE INVESTIGATION


Mosaic Learning Center owner pled guilty to two felony counts of Medicaid Fraud - False Claim after an investigation by SWMBH Compliance led to further investigation by the Michigan Attorney General's Office.

The owner of Mosaic Learning Center billed Medicaid for services never provided, including during the closure of a clinic in Coldwater. The case will proceed to sentencing in Ingham County Circuit Court. "Medicaid funds critical services, and we will protect them from abuse," said Attorney General Dana Nessel.

This investigation highlights SWMBH's commitment to safeguarding Medicaid resources.



 swmbhcompliance@swmbh.org

 1-800-783-0914